



Mine Safety Appliances Company • P.O. Box 426 • Pittsburgh, PA 15230

Telephone: (412) 967-3000

Writers Direct Dial No.

TO: TERRY HENDERSEE
FROM: KAREN JONES
@ OKC LDD

April 13, 2005

To Our Customers:

MSA is issuing the enclosed Stop Use and Return Notice regarding certain Redpoint™ and Auto-Belay Descenders. We recently became aware of two incidents where climbers using the Redpoint Descender experienced a rapid rate of descent. Our initial investigation indicates that under certain use conditions the model of one-way bearing used in the descenders indicated on the attached notice may not operate as intended for this application and can result in the brakes not engaging during descent.

Our records indicate that we serviced one or more of your units between August 27, 2004 and April 6, 2005. Please take the time necessary to check the date of last factory service on each of your units. The date of last factory service of the unit is located on the white date of manufacture label affixed to the back of the housing. Remove from service and return all Redpoint Descenders manufactured or serviced within the above specified time frame, and all Auto-Belay Descenders serviced within the above specified time frame.

You may receive a separate notification from the climbing wall manufacturer, however, if you are uncertain of the number of affected Redpoint and Auto-Belay Descenders that you have, please contact MSA Customer Service and we will check our records.

We apologize for any inconvenience that this issue may cause you. We will make every attempt to service and return your units as quickly as possible. If you have any questions, please contact MSA Customer Service at 1-800-MSA-2222.

Very truly yours,

Charles J. Selbel, Jr.
Manager of Product Safety

PPL05008-16

LOCATION: RIDC Industrial Park • 121 Gamma Drive • Pittsburgh, PA 15238

F-1508 REV. 8/87



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Stop Use and Return Notice

Redpoint™ Descenders Manufactured or Serviced from August 27, 2004 through April 6, 2005 - Part Numbers 10024873, 10027646, 10027798 and

Auto-Belay Descenders serviced between from August 27, 2004 and April 6, 2005 – Part Number 10021806

Immediate Attention Required

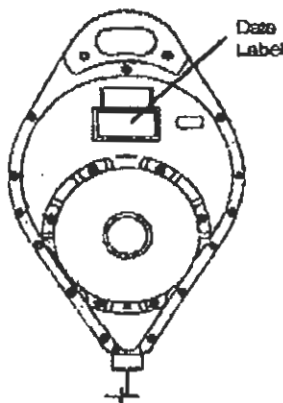
April 13, 2005

MSA recently became aware of two incidents where climbers using the Redpoint Descender experienced a rapid rate of descent. Our initial investigation indicates that under certain use conditions the model of one-way bearing used in the descenders indicated above may not operate as intended for this application and can result in the brakes not engaging during descent.

MSA asks that you immediately remove all affected descenders from service and return them to MSA for installation of a new one-way bearing. The one-way bearing in question was used on Redpoint Descenders manufactured from August 27, 2004 through April 6, 2005. It was also installed on certain Redpoint and Auto-Belay Descenders serviced during this time period. This notice is being issued to customers who may have these units.

Please immediately take the following steps.

1. Locate all of the above listed Redpoint and Auto-Belay Descenders.
2. Remove all affected Redpoint and Auto-Belay Descenders from service.
The part number, date of manufacture, and date of last factory service of the unit is located on the white date of manufacture label affixed to the back of the



LOCATION: RIDC Industrial Park • 121 Gamma Drive • Pittsburgh, PA 15238

F-1506 REV. 0/07


housing. Discontinue use and remove from service all Redpoint Descenders manufactured or serviced from August 27, 2004 through April 6, 2005 and all Auto-Belay Descenders serviced from August 27, 2004 through April 6, 2005.

3. Contact MSA to arrange for the return of affected units.

Call MSA Customer Service at 1-800-MSA-2222 to make arrangements for the return and repair of affected Redpoint and Auto-Belay Descenders. Your descender will be upgraded with a new one-way bearing of a different model. In addition, the annual service will be performed on the unit free of charge. Your upgraded and serviced descender will be returned to you as quickly as possible.

We apologize for any inconvenience that this issue may cause you. We will make every attempt to service and return your unit as quickly as possible. If you have any questions, please contact MSA Customer Service at 1-800-MSA-2222.

Very truly yours,



Charles J. Seibel, Jr.
Manager of Product Safety

PPL05008-06