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NOTIFICATION

Ride Mfg: KMG	Affected Production Dates:	ALL
Ride Name: Speed	Affected Serial Numbers:	ALL
Model Number: SPD-08		
Abstract of Issue: Proper loading procedure for optimal drive performance		

Reason For Release:

The factory has been informed by operators of Speed rides that after the installation of the retrofitted drive module they can no longer carry four riders to the top of the ride with the other end empty. This method of loading has never been acceptable for proper Speed operation and can create undue stress on the gearbox, brake, and main drive motor.

Action To Be Taken:

At any given time, the ride is allowed to operate out of balance with a maximum of two riders. This is stated in your manual under the heading "Summary of Ride Specifications", subheading "Conditions for functioning".

When the ride is totally empty at each end and is being loaded for the first time or during sporadic ridership the bottom gondola must be loaded with two riders only. Then operate under "Gondola Load" and bring the other end to the loading station. At that time four riders may be loaded into the second gondola. Then operate under Gondola Load and bring the first gondola back to the load station and load your next two riders to complete a full load.

If there are no riders waiting to be seated the ride should be unloaded in the same fashion.

If operated in this way, the ride will function within the parameters in which it was designed and lengthen the lifetime of the components of the machine, requiring less downtime and repair.

NOTICE

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